

PerfectWiFi

Terms and Conditions of Use

Version: 1.0

Effective date: 11 August 2026

1. General Provisions

1. These Terms and Conditions ("Terms") govern the use of the PerfectWiFi mobile application ("App") and the provision of digital services associated with its operation.
2. The App is operated by:

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Leszczynowa 42

05-090 Laszczki

Poland

Contact: **support@perfectwifi.app**

1. PerfectWiFi is a tool designed to analyse and optimise home and office Wi-Fi networks.
2. These Terms form the agreement between the Operator and the person using the App ("User").
3. Where the User is a consumer, nothing in these Terms is intended to exclude or restrict any statutory rights or remedies which cannot lawfully be excluded or restricted.

2. Description of the Service

1. Depending on the version of the App and the User's device, PerfectWiFi may provide, in particular:
 - a. measurement of Wi-Fi signal strength;
 - b. scanning of wireless networks;
 - c. scanning of devices connected to a local network;
 - d. internet connection speed testing;
 - e. analysis of basic network parameters;
 - f. analysis of router ports;
 - g. recording of signal measurement routes;
 - h. importing a floor plan;
 - i. local analysis of wall placement;
 - j. recommendations concerning the optimal location of a router and mesh devices;
 - k. generation of predicted signal coverage maps;
 - l. export of reports to PDF files.

1. The App operates primarily locally on the User's device.

2. The App does not require the User to create an account.
3. The availability of particular features may depend on the App version, operating system, device capabilities, permissions granted by the User and the availability of third-party services.

3. Technical Requirements

To use the App, the User requires:

1. a compatible device running Android;
2. an active Wi-Fi or internet connection for features that require data transmission;
3. the system permissions required by the relevant features of the App;
4. sufficient storage space where the User chooses to create or export files.

The Operator does not guarantee that the App will operate on every Android device or every version of the Android operating system.

4. App Permissions

1. Depending on the features used, the App may request access to:
 - a. Wi-Fi network information;
 - b. network connection status;
 - c. the internet;
 - d. physical activity or activity-recognition information, where required for a particular measurement function;
 - e. device storage or file access for exporting PDF reports.
1. The App will request permissions through the mechanisms provided by the Android operating system.
2. Refusing a permission may prevent some features of the App from operating correctly.
3. Information concerning personal data and the legal basis for processing is described in the Privacy Policy.

5. User Data and Local Storage

1. Measurement data, floor plans, measurement history and other information created by the User are stored locally on the User's device unless the App expressly indicates otherwise.
2. The Operator does not maintain a central user database for the App solely for the storage of such locally generated measurement data.
3. PDF reports are exported only when requested or initiated by the User.
4. The User is responsible for maintaining appropriate backups of data stored on the User's device.

5. Deleting the App, changing the device, resetting the device or otherwise losing access to the device may result in the loss of locally stored data.

6. App Versions

PerfectWiFi may be offered in the following versions:

FREE

The free version provides basic Wi-Fi analysis features and may display advertising.

AD_FREE

The paid version removes advertising displayed within the App.

FULL

The paid version includes the features available in AD_FREE and may additionally include:

- router and mesh-device placement planning;
 - signal coverage maps;
 - PDF report export;
 - router-port analysis;
 - advanced network-planning features.
- The exact features available in each version are those presented to the User in the App or Google Play at the time of purchase.

7. Subscriptions and Payments

1. AD_FREE and FULL may be offered as automatically renewing subscriptions.
2. Purchases and subscription payments are processed through Google Play.
3. The price, billing period, renewal terms and other applicable purchase information will be presented to the User before the User is bound by the purchase.
4. Unless otherwise stated at the time of purchase, a subscription automatically renews for the applicable billing period until cancelled.
5. The User may cancel a subscription through the subscription-management functionality provided by Google Play.
6. Cancelling a subscription normally prevents the next renewal. Unless the applicable purchase terms or mandatory law provide otherwise, access to the paid features remains available until the end of the period already paid for.
7. The Operator does not directly process the User's Google Play payment. Payment processing and refunds are subject to the applicable Google Play terms and, where applicable, the User's statutory rights against the Operator.

8. Nothing in these Terms limits any statutory right to a refund or other remedy which applies to the User under applicable consumer law.

8. Consumer Cancellation Rights

1. Where the User is a consumer and the contract is a distance contract to which the applicable UK consumer legislation applies, the User may have a statutory 14-day cooling-off period.
2. Where the purchase concerns digital content or a digital service that begins to be supplied during the cooling-off period, the User's statutory cancellation rights may be affected by the User's express request or consent for supply to begin during that period and, where required by law, the User's acknowledgement of the consequences for the cancellation right.
3. The Operator will provide any legally required information concerning cancellation rights before the consumer is bound by the relevant contract.
4. Nothing in these Terms removes or reduces a statutory cancellation right where the law does not permit such a right to be excluded.
5. Where the User purchases a subscription through Google Play, the User may also have cancellation and refund options provided by Google Play. These do not replace statutory consumer rights which apply directly to the Operator.

9. Expiry or Cancellation of a Subscription

1. When a paid subscription expires or is cancelled, data already stored locally on the User's device is not automatically deleted by the Operator.
2. Features requiring an active paid subscription may become unavailable after the relevant subscription period ends.
3. The Operator will not intentionally delete locally stored User data solely because a subscription has expired.
4. The User remains responsible for exporting or backing up any data that the User wishes to retain.

10. Advertising

1. The FREE version may display advertising through Google AdMob.
2. Advertising may be personalised depending on the choices and permissions made by the User and the applicable privacy and advertising rules.
3. Where consent is required for personalised advertising or related technologies, the relevant consent mechanism will be used.
4. The User may manage applicable advertising and consent choices through the mechanisms made available by Google and the App.

5. The Operator does not control the content of individual advertisements supplied by third-party advertising providers.

11. Nature of Results and Recommendations

1. Information, measurements, analyses, predictions and recommendations provided by the App are intended for informational and assistance purposes.
2. This applies in particular to:
 - a. predicted Wi-Fi coverage;
 - b. recommendations concerning the placement of network equipment;
 - c. coverage maps;
 - d. router-port analysis;
 - e. speed-test results;
 - f. information concerning the internet service provider;
 - g. other network measurements or predictions generated by the App.
1. Actual network performance may differ from results displayed by the App.
2. Wi-Fi performance can be affected by factors outside the Operator's control, including building construction, walls, furniture, interference, neighbouring networks, radio conditions, connected devices, router configuration, internet service performance and device capabilities.
3. Recommendations generated by the App should therefore not be treated as a guarantee that a particular network configuration, device location or equipment purchase will achieve a particular result.

12. User Responsibilities

1. The User is responsible for using the App in accordance with applicable law.
2. In particular, the User is responsible for:
 - a. ensuring that the User is authorised to scan or analyse networks and devices;
 - b. using network-scanning functions lawfully;
 - c. the use and distribution of reports generated by the App;
 - d. sharing exported PDF files with third parties;
 - e. decisions concerning the configuration, purchase or installation of network equipment;
 - f. ensuring that the use of the App does not interfere unlawfully with third-party systems or networks.
1. The App must not be used for unauthorised access to, interference with or disruption of computer systems or networks.

13. Liability

1. Nothing in these Terms excludes or limits liability which cannot lawfully be excluded or limited.

2. In particular, where the User is a consumer, the Operator does not exclude or limit statutory rights relating to the quality, conformity or supply of digital content or digital services, or any other mandatory consumer rights.
3. Subject to clause 13.1 and 13.2, the Operator is not responsible for losses arising solely from:
 - a. decisions made exclusively on the basis of App results;
 - b. incorrect configuration of the User's network;
 - c. incompatibility between third-party devices;
 - d. interruptions or failures of third-party services;
 - e. lack of or interruption to internet access;
 - f. inaccurate information or measurements supplied by the User or the User's device;
 - g. conditions affecting Wi-Fi performance which are outside the Operator's reasonable control.
1. The Operator does not guarantee a particular Wi-Fi signal quality, coverage area, internet speed or transmission performance.
2. Nothing in these Terms limits liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any other liability which cannot lawfully be excluded or limited.
3. Nothing in these Terms affects the consumer's statutory remedies where the App or a digital service does not conform to the contract or does not meet requirements imposed by applicable consumer law.

14. Third-Party Services

1. The App may use services provided by third parties, including:
 2. Google AdMob;
 3. Google User Messaging Platform;
 4. Google Play Billing;
 5. Cloudflare;
 6. ipify;
 7. RDAP / RIPE NCC.
8. Third-party services may be subject to their own terms and privacy policies.
9. The Operator is not responsible for independent changes, interruptions or failures of third-party services, except to the extent that applicable law makes the Operator responsible.
10. The use of third-party services does not remove or reduce any statutory rights the User has against the Operator.

15. Consumer Rights

1. Consumers are entitled to the protections provided by applicable UK consumer law.

2. In particular, applicable consumer legislation may provide rights and remedies concerning digital content and digital services that do not conform to the contract.
3. Nothing in these Terms is intended to exclude, restrict or waive a statutory consumer right where such exclusion, restriction or waiver would be unlawful.
4. Any limitation or exclusion contained in these Terms is subject to applicable mandatory law.

16. Complaints

1. Complaints concerning the operation of the App may be submitted to:

support@perfectwifi.app

1. A complaint should, where reasonably possible, include:

- a. a description of the problem;
- b. the device and Android version used;
- c. the App version;
- d. information that may reasonably assist in identifying the issue.

1. The Operator will consider complaints and respond within a reasonable period.
2. Nothing in this complaints procedure prevents a consumer from exercising any statutory right or remedy.

17. Changes to the Terms

1. The Operator may amend these Terms where reasonably necessary, including in connection with:

- a. changes in applicable law;
- b. changes to the App's functionality;
- c. changes to Google Play requirements;
- d. technical or organisational changes;
- e. changes to third-party services used by the App.

1. Changes will not remove or unlawfully restrict statutory consumer rights.
2. Where a change materially affects an existing consumer contract, the Operator will provide any notice required by applicable law.
3. The current version of these Terms will be made available through the App and/or at:

www.perfectwifi.app

18. Governing Law and Jurisdiction

1. These Terms are intended for Users in the United Kingdom and shall be interpreted consistently with applicable UK consumer protection legislation.

2. For contracts with consumers, a choice of governing law does not deprive the consumer of the protection afforded by mandatory provisions of the law that would otherwise apply to the consumer's contract.
3. For Users in England and Wales, these Terms are governed by the law of England and Wales, subject to the mandatory consumer protections applicable to the User.
4. For Users in Scotland or Northern Ireland, nothing in these Terms prevents the application of mandatory rules or consumer rights applicable in the relevant jurisdiction.
5. A consumer may bring proceedings in any court where applicable law gives the consumer the right to do so.

19. Contact

For matters relating to PerfectWiFi, the User may contact the Operator at:

support@perfectwifi.app

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